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Docket No. 117.011

Declaration and Power of Attorney For Patent Application **English Language Declaration**

As a below named inventor, I hereby declare that:

COUKNO S

My residence, post office address and citizenship are as stated below next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled

| the specification of v | vhich | KNOWLEDGE DRIVEN SYSTEMS AND MODUS OPERANDI FOR CUSTOMEI | R, |
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| (check one) | | CLIENT AND SALES TRANSACTIONS | |
| is attached here is attached here | | | |
| was filed on | 1 | as United States Application No | . or PCT International |
| Application Num | ber | | |
| and was amende | ed on | | |
| | | (if applicable) | |
| I hereby state that I including the claims, | have reviewed and ur as amended by any a | iderstand the contents of the above in mendment referred to above. | identified specification, |
| known to me to be | material to patentable | United States Patent and Trademarl lity as defined in Title 37, Code of | Federal Regulations, |
| Section 365(b) of any PCT Internation | ny foreign application(al application which de | nder Title 35, United States Code, s) for patent or inventor's certificate esignated at least one country other t | e, or Section 365(a) of than the United States, |
| I hereby claim fore Section 365(b) of a any PCT Internation listed below and hav inventor's certificate | ny foreign application(al application which de e also identified below or PCT International a | s) for patent or inventor's certificate | e, or Section 365(a) of than the United States, pplication for patent or |
| I hereby claim fore Section 365(b) of a any PCT Internation listed below and havinventor's certificate on which priority is c | ny foreign application(al application which de e also identified below or PCT International a laimed. | s) for patent or inventor's certificate esignated at least one country other to be be b | e, or Section 365(a) of than the United States, pplication for patent or |
| I hereby claim fore Section 365(b) of a any PCT Internation listed below and havinventor's certificate on which priority is c | ny foreign application(al application which de e also identified below or PCT International a laimed. | s) for patent or inventor's certificate esignated at least one country other to be be b | e, or Section 365(a) of than the United States, pplication for patent or that of the application |
| I hereby claim fore Section 365(b) of a any PCT Internation listed below and havinventor's certificate on which priority is control of the Prior Foreign Application. | ny foreign application(al application which de e also identified below or PCT International a laimed. | s) for patent or inventor's certificate esignated at least one country other to be be b | e, or Section 365(a) of than the United States, pplication for patent or that of the application Priority Not Claimed |
| I hereby claim fore Section 365(b) of a any PCT Internation listed below and havinventor's certificate on which priority is c Prior Foreign Application | ny foreign application(al application which de e also identified below or PCT International a laimed. | s) for patent or inventor's certificate signated at least one country other to by checking the box, any foreign a application having a filing date before | e, or Section 365(a) of than the United States, pplication for patent or that of the application Priority Not Claimed |
| I hereby claim fore Section 365(b) of a any PCT Internation listed below and hav | ny foreign application(al application which de e also identified below or PCT International a laimed. ation(s) (Country) | s) for patent or inventor's certificate signated at least one country other to by checking the box, any foreign a application having a filing date before (Day/Month/Year Filed) | e, or Section 365(a) of than the United States, pplication for patent or that of the application Priority Not Claimed |





I hereby claim the benefit under 35 U.S.C. Section 119(e) of any United States provisional application(s) listed below:

| 60/242,661 | 10/2300 | · | |
|--------------------------|---------------|--------------------------------------|-------------------------|
| (Application Serial No.) | (Filing Date) | 60/242,389 Application Serial No. | 10/20/00 Filing Date |
| 09/546,704 | 4/10/00 | *** | |
| (Application Serial No.) | (Filing Date) | 60/242,390 Application Serial No. | 10/20/00 Filing Date |
| 60/242,385 | 10/20/00 | | |
| (Application Serial No.) | (Filing Date) | | |

I hereby claim the benefit under 35 U. S. C. Section 120 of any United States application(s), or Section 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of 35 U.S.C. Section 112, I acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me to be material to patentability as defined in Title 37, C. F. R., Section 1.56 which became available between the filing date of the prior application and the national or PCT International filing date of this application:

| (Application Serial No.) | (Filing Date) | (Status) (patented, pending, abandoned) |
|--------------------------|---------------|--------------------------------------------|
| (Application Serial No.) | (Filing Date) | (Status) (patented, pending, abandoned) |
| (Application Serial No.) | (Filing Date) | (Status) (patented, pending, abandoned) |

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

n.

T.





POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith. (list name and registration number)

Rashida A. Karmali, Esq.

Reg. No. 43,705

| Send Correspondence to: | Rashida A. Karmali |
|-------------------------|---------------------|
| dena correspondence to: | 230 Park Avenue |
| | Suite 2525 |
| | New York, N.Y. 1016 |

Direct Telephone Calls to: (name and telephone number) (212) 973-1459

Full name of sole or first inventor

Srinivas Venkatram

Sole or first inventor's signature

Date

5 APRIL 2001

Residence
No. 8 Gulestan, Plot No. 216, Sion (E), Mumbai - 400 022 INDLA

Citizenship
India

Post Office Address
same as above

| Full name of second inventor, if any | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|
| Second inventor's signature | Date |
| Residence | |
| Citizenship | |
| Post Office Address | |
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